



February 25, 2008

absoluteDM
2374 Walsh Avenue
Santa Clara, CA 95051

RE: Letter of Recommendation for absoluteDM

To Whom It May Concern:

We at Garratt Callahan Company want you to know how pleased we are with the service provided by absoluteDM. Darren O'Neill has been outstanding to work with and has made our transition into absoluteDM easy as well as stress free. He is always helpful and able to answer any concerns that we might have. If there was something asked that he wasn't sure of he immediately looked into it and got back to us with an answer. Our work flow is now easier and more productive after working with absoluteDM.

We have over 150 Salesmen out in the field and they are always calling with requests for copies of their Service Reports, Lab Reports, Inspection Reports or Correspondence and we now have the capabilities to view and e-mail them with ease.

We have scheduled pick-ups every two weeks for our documents and Darren is always here at the exact time and date that he schedules. When he is here for the pick-up, he will always ask if everything is going smoothly and if anyone has any questions. If someone does have a question he will kindly take the time to help them.

We highly recommend absoluteDM and feel any and all relationships established with this company will far exceed any expectations you may have.

Sincerely,


Drinda Okken
EH&S Assistant/Admin