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To: Mr. Darren O'Neill, VP Sales, AbsoluteDM

Mr. Marty Bradford, Operations Manager, AbsoluteDM

From: Mr. Dennis Geiger, Senior Document Control Coordinator, Siemens OCS

Date: May 7, 07

Subject: Siemens OCS Document Archive Project

Speaking on behalf of Siemens Oncology Care Systems, I wanted to make sure that you know how pleased I am with the work you've done on our Document Archive Project.

Based on the size and scope of the project, I expected and allowed for a certain percentage of errors to occur, but discovered that, to my surprise, you and your staff attained a near-zero defect rate (less than 0.0000001%). And for that OCS heartily thanks and congratulates you. Since you scanned over 1.8 million sheets for OCS, that is a remarkable accomplishment and one that you should be very proud of.

Not only was there not any problems in the quality of the work, but the work was finished on-time, the supporting documentation that was requested was supplied with each delivery, AND you didn't hesitate to provide what was needed on the occasions when I asked for either early delivery of data or re-sending of data that had already been provided once.

And on a more personal level, I'd like to say thanks for making it so easy to maintain the open lines of communication amongst ourselves, which allowed the work to be done with an absolute minimum of stoppages. I appreciate the fact that you never hesitated to contact me whenever there was uncertainty on how some documents were to be handled or our instructions were not as clear as needed for some items. Overall, once we got started the project went extremely well, which could be seen by how brief our weekly conference calls usually were, as there wasn't much to discuss other than verifying the pickup and delivery of the boxes of documents that were being processed.

Your dedication to quality, your responsiveness to our needs, your ability to meet the project requirements, and your timeliness in completing the work are all indicators of a successful, well-run business enterprise, one that OCS would not hesitate to partner with again should the need ever arise.

D. Geiger, Senior Document Control Coordinator, Siemens OCS , Concord CA

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